



THE PHOTO MANAGERS

COMMUNITY GUIDELINES

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The Photo Managers Forum is your go-to place to get your technical and product-related questions answered by our most knowledgeable members. Messages posted by The Photo Managers community members are solely the opinion and responsibility of the person posting the message. All users posting to the forums must adhere to our Community Guidelines.

BE CONSIDERATE AND THOUGHTFUL

We strive to create a positive environment of encouragement and support. If you need to share a negative experience (with the goal of seeking a positive resolution), please keep it general. No need to mention people's names or companies involved. No trashing other communities, companies, organizers or programs.

KEEP IT CLEAN

No profanity, or inappropriate language.

SEARCH BEFORE YOU ASK

Chances are, your question has been asked before. Take a few minutes to use the search tool in the forum to find an answer. Or google it!

POST YOUR QUESTION IN ONE LOCATION

It may seem logical to post the same question in the Forum AND on Facebook, but it's counterproductive. It's confusing and often dilutes the results. The Forum is the ONLY place for technical and product-related questions because the software enables us to surface the entire conversation with the most recent information first. Everything is searchable and categorized for easy retrieval.

Again, Facebook is the place for social interactions such as congratulations to other members, thank-you's, heads-up re: articles or events, etc. that you think other members will want to know about, etc.

NO SELF-PROMOTION, RECRUITING OR AFFILIATE LINKS

Members may NOT solicit other members listed in our member directory, Facebook group, and forums for the purpose of promoting or selling services or products, without express permission from TPM. This one is diligently enforced as our members have repeatedly told us that they don't want to be spammed or marketed to within The Photo Manager's private communities.

STAY ON TOPIC

Don't be a thread hijacker! If someone is seeking an answer to a question, keep your comments and support on topic.

TAKE SENSITIVE CONVERSATIONS OFFLINE

Great minds don't always think alike. If you disagree with someone or a conversation takes an unexpected turn, presume the best of each other, and take your conversation offline. You can directly connect with members easily through our directory

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DON'T SPAM, MASS MAIL OR VIOLATE MEMBER PRIVACY

Please use our internal connections tool at The Photo Managers to connect with other members. Never add people to your newsletter list without their express permission. Conversations and interactions in our Forum or private Facebook group are considered Member Confidential and may not be shared outside our community.

UPHOLD OUR CODE OF ETHICS

Make sure you understand and abide by the principles outlined in our Code of Ethics.

CONFIDENTIALITY

Client confidentiality is the cornerstone of a healthy client relationship and your credibility. If there is useful and actionable insight that develops as a result of a client interaction that you believe may be relevant to other members, then any such discussion must be anonymized as well as generalized to adhere to your commitment re: client confidentiality.

Be KIND to our community moderators. We rely on volunteers to help enforce our community guidelines. They are here to support you.